



SATISFACTORY ACADEMIC PROGRESS (SAP) POLICY

The Satisfactory Academic Progress (SAP) policy applies to all students, both full-time and part-time, enrolled in all MCC programs that lead to a certificate or a degree. All periods of a student’s enrollment in the program of study, including those in which financial aid was not received, are used in determining Satisfactory Academic Progress. Students enrolled in English as a Second Language (ESL) program, should refer to ESL Satisfactory Academic Progress Policy.

EVALUATION POINTS

To determine overall satisfactory academic progress, MCC programs are divided into evaluation periods. The evaluation period is equal to an academic term. The SAP is evaluated at the end of each academic term. For students receiving Title IV Financial Aid, it also means that their SAP is evaluated at the end of each payment period to determine their continuing Title IV FA eligibility.

Satisfactory Academic Progress is measured by:

1. A student’s cumulative grade point average (CGPA) – a qualitative component;
2. A student’s cumulative pace of completion (progress toward the completion of their program, completion rate) – a quantitative component;
3. Maximum time frame – the ability of a student to complete the program within 150% of the program length in semester credits.

To be considered as making satisfactory academic progress, a student must achieve minimum requirements for both cumulative GPA and cumulative pace of completion according to the minimum requirements listed below and be able to complete the program within 150% of the original program length at each evaluation point.

At the end of the 1st term:

Cumulative GPA = 1.5 and cumulative completion rate = 50%

All consecutive terms:

Cumulative GPA = 2.00 and cumulative completion rate = 66.67%

CUMULATIVE GRADE POINT AVERAGE (CGPA) CALCULATION

CGPA is calculated by multiplying the grade points from each course by the credit hours assigned to that course, then adding products of each course and dividing by the total credits attempted.

A	Quality Points	4.00
B	Quality Points	3.00
C	Quality Points	2.00
F	Quality Points	0.00

For example:

Cumulative GPA= [(4.0 X 3) + (2.0 X 2) + (3.0 X 1)] / 6 = 3.1

Course	Grade	Grade Points	Course Credit Hours
1	A	4.0	3
2	C	2.0	2
3	B	3.0	1



PACE OF COMPLETION CALCULATION

Cumulative pace of completion or completion rate is calculated by dividing the total of earned credits by the total of attempted credits in all the terms completed by the student.

SAP EVALUATION PROCEDURES

The following actions will occur at each SAP evaluation point:

1. Each student's CGPA is reviewed to determine if the student is meeting the minimum SAP standard
2. Each student's cumulative pace of completion is reviewed to determine if the student is meeting the minimum SAP standard
3. Each student's MTF is reviewed to determine that the student is able to complete the program within 150% of the original program length.

SAP WARNING

Students who are not meeting qualitative and/or quantitative SAP standards for the first time, but are still meeting MTF, will be placed on SAP Warning status until the end of the evaluation period. Students on SAP Warning who are receiving financial aid may continue to receive financial aid until the end of the payment period.

A student may not be granted a warning status if at the evaluation point it is determined that they are not able to complete the program within 150% of the original program length.

A student may not be granted consecutive SAP warning statuses.

SAP Warning status is assigned without an appeal or other action needed by the student. Students will be notified within 10 business days of being placed on SAP Warning status. Students on SAP Warning are encouraged to participate in academic advising.

Students placed on SAP Warning and still failing to meet SAP standards at the next evaluation point will be academically suspended and must appeal to remain in school. Students receiving financial aid will also be placed to Financial Aid Suspension and will not be eligible receive additional FSA funds unless they appeal, and their appeal is approved. Students will be notified within 5 business days of being placed on Academic and, if applicable, FA Suspension statuses.

SAP APPEAL DUE TO MITIGATING CIRCUMSTANCES

A student may appeal the academic suspension and, if receiving Financial Aid, the loss of financial aid eligibility if extenuating circumstances interfered with student's ability to meet Satisfactory Academic Progress (SAP) standards.

To appeal, students must write an appeal letter addressed to the SAP Committee. Email sent from the MCC student account is acceptable, provided it meets the requirements listed below.

The appeal letter must include an explanation of the circumstances that caused the student's unsatisfactory progress, as well as what has changed in the student's situation that would result in the improvement of progress. The student must be able to provide documentation to support mitigating circumstances.

Circumstances must meet one of the following criteria:

- Prolonged illness, medical condition, or injury to the student or an immediate family member
- Death of an immediate family member
- Other extenuating circumstances beyond the student's control

Documentation may include but is not limited to:

- Physician's letters and hospital records
- Death certificate or obituary



- Court or police documents
- Letters from third-party professionals on their letterhead

Students may appeal any of the SAP components, including MTF.

The appeal may not be based upon the lack of knowledge of SAP standards, the need for financial aid assistance or the lack of knowledge that the financial aid assistance or student's F-1 status was in jeopardy.

APPEAL PROCESS

All Academic Suspension Appeals must be submitted by the fifth business day of a term immediately following the suspension:

To appeal the student must:

1. Submit an appeal letter addressed to SAP Committee.
2. Attach official documentation of the mitigating circumstances that affected the student's academic performance.
3. Continue to attend regularly scheduled classes while the appeal is under review.

If an appeal is not submitted by the fifth business day of a term immediately following the suspension, the student will be academically dismissed and must request readmission through standard admission procedures in addition to submitting an appeal.

All appeals will be reviewed within five business days of the appeal submission. MCC will provide notice to the student concerning the result of the student's appeal within three business days following the decision.

If their appeal is approved, the student will be placed on SAP Probation for one evaluation period. Students receiving financial aid will regain their financial aid eligibility for one payment period.

If the appeal is denied, the student will be no longer eligible to receive financial aid. (See Procedures for Reestablishing Satisfactory Academic Progress).

FAILURE TO MEET SAP DUE TO DISRUPTIONS CAUSED BY THE COVID-19 PANDEMIC

Section 3509 of the CARES Act allows institutions to exclude from the quantitative component (pace measurement) of satisfactory academic progress (SAP) attempted credits a student was unable to complete as a result of the COVID-19 national emergency. It is not necessary for a student to fill out a formal SAP appeal for the college to exercise this flexibility. However, to exclude attempted credits from SAP, the college must be able to reasonably determine that the student's failure to complete those credits was the result of a COVID-19 related circumstance. A college will ask the student to complete a form confirming their situation falls under COVID-19 related circumstance. Allowable circumstances include, but are not limited to, illness of the student or family member, need to become a caregiver or first responder, economic hardship, added work hours, loss of childcare, inability to continue with classes via distance education, inability to access wi-fi due to closed facilities.

SAP PROBATION

SAP Probation is a Status assigned to a student who fails to make satisfactory academic progress and who has successfully appealed and has had his or her enrollment reinstated for one evaluation period. Students receiving financial aid will regain their financial aid eligibility for one payment period. Students on SAP Probation must participate in academic advising as deemed necessary by the college as a condition of their probation. Students placed on SAP Probation must meet SAP by the end of the evaluation period unless they had been previously placed on the Academic Recovery Plan. Students who are not meeting SAP at the next evaluation point will be dismissed unless they had been previously placed on the Academic Recovery Plan and are meeting the conditions of their Academic Recovery Plan.



ACADEMIC RECOVERY PLAN

Academic Recovery Plan is an individualized plan completed by the Director of Academic Operations and/or the Program Director or designee for a student placed on SAP probation in cases when it is mathematically impossible for a student to meet SAP requirements in one term. Students on Academic Recovery Plan can remain in the program and continue to be eligible for financial aid as long as they are meeting the conditions of the plan and MTF SAP requirement or until they meet SAP. Student's progress towards Academic Recovery Plan will be evaluated at the end of each term alongside SAP evaluation.

ACADEMIC ADVISING

Students on SAP Probation must participate in academic advising as deemed necessary by the school as a condition of their status.

Academic advising includes but is not limited to the following:

1. Students must meet with their Instructor and/or Program Director and/or Director of Academic Operations to complete an Academic Recovery Plan
2. Students may have to participate in tutoring if deemed necessary by the Instructor and/or Program Director and/or Director of Academic Operations to complete an Academic Recovery Plan.

PROCEDURES FOR RE-ESTABLISHING SATISFACTORY ACADEMIC PROGRESS

Students whose CGPA was meeting SAP standards at the moment of dismissal but whose pace of completion was below SAP standards may reestablish their Satisfactory Academic Progress. Students receiving financial aid may also reestablish their financial aid eligibility if they earn credit hours at another institution. Credits earned at another institution must be transferable to students' program of study at MCC and, when applied to MCC's Program of study, must result in a course completion rate that meets SAP standards (66.67% or higher). A student who pursues this option and whose pace of completion meets standards after the transfer credits are applied to the program of study will be eligible for readmission and can reapply for financial aid. Students who choose to pursue this option are advised to meet with the Director of Academic Operations or Designee in advance of enrolling in another institution to ensure that credits can be accepted, and the courses planned will apply to MCC's program of study.

MAXIMUM TIME FRAME

Students who fail to complete the program within 150 percent of the program length as measured in credits will be academically dismissed from MCC due to exceeding Maximum Time Frame (MTF) unless they submit an appeal, and their appeal is approved.

SAP AND GRADE FORGIVENESS POLICIES

All grades are considered when assessing both qualitative and quantitative components of a student's Satisfactory Academic Progress.

PROGRAM CHANGES

In the event of a program change, MCC will transfer all relevant courses successfully completed in the old program toward the new program of study. A grade of TC will be assigned to all transferred courses. Courses not accepted for transfer will not count toward CGPA or pace of completion in the new program. Students not meeting SAP at the time of the program change are allowed to change the programs and consequently "reset" SAP only one time during their continuous enrollment at MCC.

ADDITIONAL PROGRAMS

If a student graduates from one program and desires to earn an additional diploma in another program, MCC will transfer all relevant courses successfully completed in the previous program of study toward the new program. A grade of TC will be assigned to all transferred courses. Courses not accepted for transfer will not count toward CGPA or pace of completion in the new program.

INCOMPLETE

Classes with a grade of Incomplete are not calculated toward CGPA. They are calculated towards the pace of



completion as attempted but not earned credits. Once the letter grade is issued for the course, the grade will be counted in the SAP CGPA and the pace of completion calculation in the next evaluation period.

TRANSFER CREDITS

Transfer Credit Hours (indicated by TC grade on student's record) are treated as both attempted and completed hours in the determination of the student's pace of completion. Transfer credits are not included in CGPA calculation.

WITHDRAWAL FROM A COURSE

Course withdrawal is treated as attempted but not completed hours in the determination of the student's pace of completion. Withdrawals are not included in CGPA calculation.

REMEDIAL COURSES, NON-CREDIT COURSES

Remedial courses or non-credit courses are not included in the calculation of a student's CGPA and completion rate.

S/U COURSES

S/U courses are not included in the calculation of a student's CGPA but are calculated towards student's completion rate.

COURSE REPEATS

All course attempts will be considered when assessing both qualitative and quantitative components of a student's Satisfactory Academic Progress.

EXPERIENTIAL LEARNING, ADVANCED ACADEMIC STANDING, CREDIT BY EXAMINATION

No credit is given for experiential learning. MCC does not allow for testing for an advanced academic standing nor does it award credit by examination.

FINANCIAL AID SUSPENSION

Students on Financial Aid Suspension will not be eligible to receive further financial aid assistance unless they appeal, and their appeal is approved.

ACADEMIC DISMISSAL

Academic dismissal is dismissal from the school due to not meeting SAP requirements as defined in the MCC's Academic Catalog.



ESL SATISFACTORY ACADEMIC PROGRESS (ESL SAP) POLICY

For ESL students, SAP is determined by the student's term completion rate — the percentage of courses that the student passes each term. To make Satisfactory Academic Progress, an ESL student must pass more than 50 percent of his or her classes in a term. Any student who does not meet this requirement will receive an email warning from MCC via his or her MCC email account. The warning will state that the student is on SAP warning status.

ESL SAP WARNING STATUS

The following example shows a student who has been put on Academic Warning Status. The student failed 50 percent of his courses.

Student on Academic Warning Status

Fall Term	Final Grade
Beginner Grammar	80% B
Beginner Reading	60% F
Beginner Writing	72% C
Beginner Listening and Speaking	65% F

When a student is on SAP Warning status, the student must pass ALL of his or her courses the following term by earning 70 percent or more in each class. If the student meets this requirement, he or she is making ESL Satisfactory Academic Progress, and SAP Warning Status is over. (See the following example.)

Student off Academic Warning Status

Fall Courses	Grade	Winter Courses	Grade
Beginner Grammar	80% B	High Beginner Grammar	90%
Beginner Reading	60% F	Beginner Reading	79%
Beginner Writing	72% C	High Beginner Writing	80%
Beginner Listening and Speaking	65% F	Beginner Listening and Speaking	75%

If a student on Academic Warning Status does not earn 70 percent or more in each course, MCC will email the student via MCC email to say that he or she will be dismissed from the program (cannot take any more courses).

ESL SAP APPEAL

Students who want to appeal this decision — ask for permission to keep taking courses — must complete and submit a SAP Appeal form. The form is available in the ESL office (room 202) or from Patricia Fiene, ESL Program Director (pfiene@mccollege.edu); Benjamin Lobpries, ESL Program Associate Director; or Miranda Mueller, Associate Director of the International Department (mmueller@mccollege.edu). The student must send the completed form to mmueller@mccollege.edu within ten (10) business days of receiving the dismissal email.

A student may appeal academic suspension (dismissal from the program) if the student has mitigating circumstances — that is, serious problems that the student could not control; for example,

- a long illness, medical problem, or injury to the student or an immediate family member (mother or father, sister or brother, husband or wife, child).
- death of an immediate family member.
- other serious emergencies.

Lack of knowledge about SAP is not a reason for appeal. Students may not argue that they did not know the SAP policy. The student must also give proof of the mitigating circumstance, such as a letter from a doctor or a hospital. Within seven (7) business days of the SAP Appeal deadline, a committee will review the student's appeal, proof of



mitigating circumstance, and attendance record and grade record (whether the student did his or her assignments and quizzes and exams as required). The committee will let the student know the results. The committee's decision is final.

- If a student's appeal is approved (the committee says "yes"), he or she will be placed on SAP Probation status for one term. To stay in the ESL program, students on SAP Probation Status must meet the requirements described in writing by the committee and sent to the student via MCC email.
- If the student does not meet the requirements described by the committee, he or she will be withdrawn from the ESL Program and can no longer take classes.
- If a student's appeal is denied (the committee says "no"), the student will be withdrawn from the ESL Program, and he or she can no longer take classes.