



**MIDWESTERN
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MCC Student Laptop Program Setup Instructions



Model: HP STREAM11 PRO G4 EE

Laptop Setup Instructions

1. Your computer has a preinstalled battery. Before you press the power button to turn on the computer for the first time, make sure that the AC adapter is connected to the computer.
2. Press Power button and follow the system prompts for first time setup.
3. Connect to a Wi-Fi network within your reach. If you are on campus, please use our student Wi-Fi network:

MCC Student WI-FI Network Name	MWCC-Student
MCC Student WI-FI Network Password	Educ@tion!_MCC

- a. Look for the Wi-Fi icon on the lower-right corner of your screen.
 - b. Choose the name of the appropriate WI-FI network.
 - c. Click “Connect”
 - d. Provide the Password or Network Security Key.
4. After creating your user name and password don't forget to save this information. If you lose it, you will have to contact HP support team directly via www.hp.com/support
 5. After you have completed initial setup, no further Windows activation is needed. Your laptops are equipped with Windows 10 for Education. In case you need any Windows related support please contact Microsoft directly via <https://support.microsoft.com/en-us>
 6. After the initial installation process is complete, a window for HP JumpStart Launch registration will appear. Please register your device with HP JumpStart Launch. This will provide you with faster access to support and guidance from HP in case you need it. Instructions for doing this later can be found at <https://support.hp.com/us-en/document/c05241398>
 7. After you have registered for HP JumpStart Launch you can access McAfee LiveSafe screen trial for 30 days.
 8. When your free antivirus software expires, we recommend installing an antivirus solution of your choice. There are multiple free antivirus options available online. A small list is available below.
 9. After antivirus is installed please register your Office 365 license from MCC by going to Start → My Office and sign in with your MCC email credentials.
 10. After you activate Office, please run the latest Windows Updates to make sure your device has the latest security patches by going to Start and typing in the search bar – Check for Updates.
 11. After installing updates and restarting your laptop should be fully operational and ready for use.

Support Directory

Problem Area	Contact	Contact Information
Laptop Hardware	HP Support	www.hp.com/support Tel. 650- 857-1501
Windows and Office Software	Microsoft Support	https://support.microsoft.com/en-us Tel. 800-642-7676
MCC Student Email Access	MCC Tech Support Team	Techsupport@mccollege.edu Tel. 312-236-9000 ext. 1004
D2L/Brightspace Access	Tremayne Simpson – MCC Academic Dept.	tsimpson@mccollege.edu Tel. 312-236-9000 ext. 1062
MCC Books	Olia Sweiss – MCC Librarian	osweiss@mccollege.edu Tel. 312-236-9000 ext. 1033
Online books and educational materials Online books and educational materials	Cengage	<ol style="list-style-type: none"> 1. Online Support https://cengageportal.secure.force.com/Support/ 2. Contact Support <ol style="list-style-type: none"> a. Go to support.cengage.com. b. Follow the instructions to sign in. c. To open a support case, click New Case. d. Enter the necessary information and click Submit. 3. Support by Phone: (800) 354-9706
	MyElt	<p>MyELT Support Contact Form https://myelt.heinle.com/ilrn/global/myeltHelp.do</p> <p>Tech Support Contact Info</p> <p>United States & EMEA Monday - Friday: 8:00am - 4:30pm ET E-mail: myelt.support@cengage.com</p>

Antivirus List

<p>Avast Free Antivirus: https://www.avast.com/es-us/free-antivirus-download</p> <p>Kaspersky Free: https://usa.kaspersky.com/free-antivirus</p> <p>AVG AntiVirus FREE: https://www.avg.com/es-ww/homepage#pc</p> <p>Bitdefender Antivirus Free Edition: https://www.bitdefender.com/solutions/free.html</p> <p>Check Point ZoneAlarm Free Antivirus+ 2017: https://www.zonealarm.com/es/software/free-antivirus/</p> <p>Sophos Home Free: https://home.sophos.com/en-us/download-antivirus-pc.aspx</p> <p>Avira Antivirus: https://www.avira.com/es/free-antivirus-windows</p> <p>Adaware Antivirus Free: https://www.adaware.com/es/antivirus</p> <p>Comodo Antivirus 10: https://antivirus.comodo.com/antivirus-for-windows-10/</p> <p>Panda Free Antivirus: https://www.pandasecurity.com/usa/homeusers/solutions/free-antivirus/</p>
